

COUNTY OF LOS ANGELES – DEPARTMENT OF MENTAL HEALTH
Service Area II Program Administration

Quality Improvement Committee Meeting
March 15, 2007

Attendees:

Nancy M. Crosby	DMH - UCSP
Tracy Phal	Verdugo MHC
Emma Caparros	DMH – SFMHC
Lise Ruiz	DMH – SCMHC
Angela Kahn	SFV, Inc.
Leslie Dimascio	SFV, Inc.
Denise Greenspan	Hillview MHC
Kimber Salvaggio	DMH – SA II
Jim Randall	DMH – SA II O& E Coordinator
Marilou Jougilon	DMH – Program Review
Dominique Eugene	PACS
Teresa Quijano	DMH – PEQIC Staff
Susan Marckx	Topanga West
Irina Ovakimian	DMH – SFMHC
Luann Rollens	ECDA
Jeff Marsh, MD	UCSP – DMH
Gail Herrick	DMH – UCSP
Deborah Foulks	DMH – UCSP
Larry Schallert	Child & Family Center
Amy Kress	DMH - UCSP

Meeting called to order by Kimber Salvaggio.

Welcome and Introduction

Review and approval of minutes: January 18, 2007

PEQIC Update

Provided by Teresa Quijano

Change of Provider forms were provided and discussed

Reviewed EQRO – they will issue a report that the County will use to improve services;
they will review Downtown and SA 2 and 5

PROGRAM SUPPORT BUREAU

Effective 4/2 any new staff must have NPI (Contact Kimber for info on NPI)

NEW BUSINESS

1. Quality Improvement Work Plan Reviewed
2. Wellness Centers discussed

3. Case Conference Threshold discussed
4. No shows at clinics – each clinic discussed the prevalence and strategies surrounding this issue
 - a. Production pressure
 - b. How clients want to be contacted
 - c. Tracking no shows provides good information
 - d. Look at the style of clinician doing the intake

PRESENTATION – BEST PRACTICES FOR SHARING – UCSP

Gail Herrick and Deborah Foulks presented an Exit/Satisfaction Survey (see attached)

ANNOUNCEMENTS

- Alex Kopelowitz will be the Director of Psychiatry at Olive View, minimal duties at SFMHC
- FCCS to begin 5/01
- CCCP update – most service areas were in agreement – thanks to all who provided input, waiting Central DMH to finalize form
- Jim Randall stated that the Stakeholders process needs an adult representative (contact Jim if interested) and discussed info from a TAY mtg – not enough funding, contact R. Van Horn or T. Boykins
- Tracy Phal provided an update of ACHSA meetings (housing and housing specialists)
- Codes Consultants will be returning to streamline our procedure codes process
- State System Review – overall DMH did well, some language issues
- Continue to check the MHSA website for resources and informational updates

Next Meeting: May 17, 2007

Submitted by: Kimber Salvaggio